

Research project topic : A study on solving warehouse management problems at 7-Eleven stores.

Student name : Ms.Chotika Chumphon Student ID 66202140061

Advisor : Ms. Kueakool Chaimai

Education level : professional certificate

Major : Logistics

Academic year : 2025

Abstract

This study of 7-Eleven's warehouse management problems focuses on analyzing shortcomings in receiving, recording, storing, and distributing goods in order to improve efficiency and reduce costs. It found that the main problems stem from delays in receiving goods, outdated data recording, and disorganized storage, leading to shortages or surpluses. The proposed solutions include implementing information systems to improve management and developing employee capabilities. Improvements were made in four main areas: receiving, recording, storing, and distributing goods. The primary challenges identified were stock accuracy and limited storage space. Solutions included implementing technology-assisted management systems (barcode/scanning), increasing the frequency of inventory checks, and streamlining processes to reduce stock shortages and surpluses.